



Tomorrow's Solutions... Today.

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www.associatedmachine.com

FIELD SERVICE TECHNICIAN

Experience

1. Associate Degree in Electro/Mechanical Equipment Services or equivalent technical experience
2. Direct experience in industrial machinery construction and process set-up/timing
3. Experience in corrugated paper/litho-laminating processes and related equipment
4. Possess a working knowledge of relay-logic and PLC-based machine control systems
5. Ability to read and understand engineering drawings and bills of material
6. Experience using MS office products such as Word and Excel
7. A willingness to travel extensively - both domestic and foreign

Behaviors

1. Excellent problem solving skills
2. Talent in multi-variable process set-up and tuning of industrial equipment
3. Excellent communication skills with people from all backgrounds
4. Thrives in high pressure situations and expects the unexpected
5. Excellent conflict management skills with customers and suppliers
6. Enjoys "hands on" electromechanical service and working closely with plant maintenance and machine operating personnel
7. A nurturing "trainer" who enjoys giving over-the-shoulder direction to plant maintenance and machine operating personnel
8. Self-starter / motivated to succeed
9. Strong negotiating skills

Culture

1. Personable with an agreeable demeanor
2. Possessing a well developed, but more-or-less conventional, sense of humor
3. Adaptable to unfamiliar circumstances and environments
4. Believes in 24/7 customer service and lives the philosophy
5. Holds "accountability" as a principle value with an integrity beyond reproach
6. High expectations of him/herself as well as others
7. Enjoys travel and life on the road spending considerable time alone
8. Must be able to subscribe to and live the AMD core values